



# WAUKEGAN PUBLIC LIBRARY

*putting quality in your life* 

**FOR IMMEDIATE RELEASE**

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## October Service Updates

## *Expansion of Onsite Services*

**Waukegan, IL** – Waukegan Public Library has expanded its onsite services at both the Main Library and the Hinkston Branch. The Main Library's onsite services are available by appointment only, Monday - Friday, 10:00 am - 7:00 pm. Onsite technology services available at the Main Library include computer use, printing, scanning and faxing. Other in-person services at the Main Library include paying fees or fines, library card renewal and notary services. Patrons can request to talk to a librarian for one-on-one assistance, meetings are done virtually or by telephone until further notice. The Hinkston Branch is open for limited services on a walk-in basis, Monday - Friday, 10:00 am - 3:00 pm.

For the safety of our community and staff, patrons visiting the library are required to wear a face mask and abide by social distancing guidelines. Currently, service is limited to the main floor with a maximum of 25 people including staff. Check-in is required and temperatures will be taken at the door. Plexiglass shields are located at every service desk and individual computer stations. Hand sanitizer stations are located throughout the main floor.

Curbside Pickup services will continue at the Main Library by appointment. Adult ESL and literacy tutoring, Conversational ESL, Digital Literacy and Health Literacy are available as virtual programming. To learn more about expansion of onsite services, visit [www.waukeganpl.org/appointments](http://www.waukeganpl.org/appointments).

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**About the Waukegan Public Library:** The Waukegan Public Library is dedicated to empowering and enriching the lives of Waukegan residents through learning, from early childhood to adulthood. The main library is located in downtown Waukegan at 128 N. County Street. The Hinkston Park Branch is located at 800 N. Baldwin, in the Waukegan Park District Field House. More information about library services can be found at [www.waukeganpl.org](http://www.waukeganpl.org).