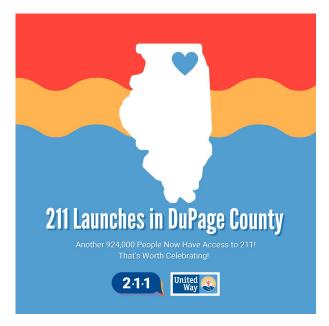


Hello,

Welcome to the 50th edition of our 211 newsletter, where we share information on 211 services and benefits, funding updates, and opportunities for you to become an advocate for 211.



DuPage County Launches 211

Did you hear the news? Our 211 network is growing! 211 services in DuPage County officially launched on November 15, 2022, which means another 924,000 people have access to 211 in Illinois. Now 211 can help people in DuPage County get connected to vital resources and support, such as mental health and addiction services, help paying bills, finding food, and much more.

Please join us in celebrating our colleagues in DuPage County!

Your Mental Health Matters

The holidays often come with lots of mixed emotions. If you or a loved one is struggling, know that you are not alone. 211 is here to help.

If you or someone you love is looking for information, support or access to mental health resources, call 211 or text your zip code to 898211 to connect with a caring person who can help guide you. 211 is available 24/7 with English and Spanishspeaking support and interpretation to more than 150 languages.



If you or someone you know is struggling with thoughts of suicide or experiencing a mental health or substance use crisis, call or text 988 or chat 988lifeline.org to reach a trained crisis counselor, 24/7. Help is here. Talk to someone.

211 and 988 conversations are completely confidential.

Always call 911 first if you or someone you love is experiencing a life-threatening medical emergency or may be a danger to someone else.

Partners, please help share our **mental health social media campaign** developed in collaboration with the Lake County Health Department and Community Health Center by accessing the **211 Toolkit**.



New 211 Social Graphics in Multiple Languages

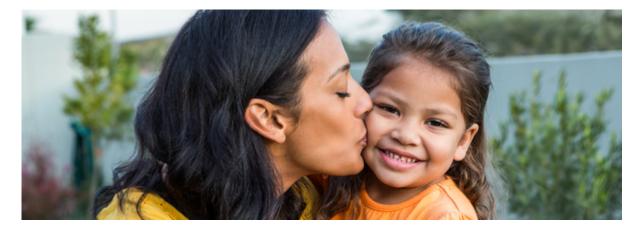
We are thrilled to announce that in addition to offering 211 flyers in multiple languages, we now have social graphics available in Hindi, Korean, Malayalam, Mandarin, Polish, Russian, Spanish, Tagalog, Ukrainian and Urdu. The social graphics provide an easy way to spread the word about 211 to Lake County's diverse communities so that more people can find resources during their time of need.

Visit the **211 Toolkit** on the 211LakeCounty.org website where you'll find social graphics and flyers alongside a wide range of promotional materials at your fingertips. You are welcome to download and share any of the materials in the toolkit to help raise awareness of this valuable resource for everyone in our community.

211 Caller Success Story

Hearing a real caller story can make all the difference in understanding how 211 is an invaluable service for our community. Here's a recent story featuring Angel Roman, Director of Programs at Boys & Girls Club of Lake County, talking about how 211 made a difficult and emotional situation easier for a local youth and family in crisis.





Help Improve Lives and Build a Stronger Lake County

Want to support 211 with a year-end donation? Your support will help improve lives right here in Lake County!

211 has been a lifeline for so many in our community. 211 has already guided more than 150,000 people and families to critical health and human services by phone and online in just its first three years of existence.

Give by December 20 to DOUBLE YOUR IMPACT for neighbors and children who are struggling more than ever. Healthcare Foundation of Northern Lake County is matching all new or increased gifts up to \$10K.

DONATE

Our Community of 211 Donors

Thank you to our community partners and many individuals for their generous financial support to help us sustain 211 for Lake County. View our list of funding partners here.

How can you help?

- 1. Share this email and encourage your network to opt-in to 211 communications.
- 2. Help sustain 211 with an online donation.
- 3. Follow United Way of Lake County on social media to receive timelier 211 updates.



Best regards,

Deanna Olmem

Manager, 211 and Safe & Stable Families