



Hello,

Welcome to the 81st edition of our 211 newsletter—your source for updates on services, impact, and ways to help more people connect to the support they need.

Agency Spotlight: A Safe Place

In honor of **Domestic Violence Awareness Month this October**, we're highlighting **A Safe Place**, the only organization in Lake County dedicated exclusively to supporting victims of domestic violence and human trafficking.

Through comprehensive programs, A Safe Place provides survivors with the resources they need to rebuild their lives, prevents future abuse through targeted abuser intervention, and educates the community on how we can work together to end these pervasive issues. By breaking the cycle of abuse, A Safe Place is helping to create safer, healthier communities for all.

Know Your Rights: Immigration Resources

Knowing your rights is essential if you encounter immigration enforcement. Thanks to nonprofits like HACES and The Resurrection Project, community members can access free multilingual guides and trainings with practical tips and tools to help navigate these situations.

Key Safety Tips:

- You have the right to remain silent: *"I wish to exercise my right to remain silent."*
- Do not share personal information or sign documents you don't fully understand.
- Ask to speak with an attorney: *"I wish to speak with an attorney."*
- If ICE comes to your home, ask to see a valid warrant before opening the door.

Bilingual Resources:

- [Know Your Rights Guide](#)
- [Know Your Rights Card \(Printable\)](#)
- [Request a Training](#)
- [Deportation Defense Illinois Action Guide](#)

Need Help?

- Call the ICIRR Family Support Hotline: **1-855-HELP-MY-FAMILY (1-855-435-7693)**
- Find verified resources at 211LakeCounty.org

For basic human needs or additional support, **211 Lake County** is always available to help connect you with trusted resources in the community.



211 in the Community

Outreach Highlight: Curriculum Nights

From mid-August to early September, 211 joined Waukegan and Woodland School Districts' Curriculum Nights to connect with parents, caregivers, and educators. These events help 211 raise awareness of local services, understand emerging community needs, and strengthen its role as a vital link between education, healthcare, and social supports.

Training Highlight: Molina Healthcare Enrollee Advisory Committee

On August 19, 211 supported Spanish interpretation and amplified member voices at Molina Healthcare's Enrollee Advisory Committee. This partnership ensured accessibility and inclusion while giving 211 valuable insight into healthcare barriers in our community, helping us better connect people to the services they need.

Help Us Keep 211 Information Current

Accurate listings help community members find the services they need—and ensure your programs reach those who need them most. We rely on our partner agencies to keep their 211 profiles up-to-date.

If you've recently:

- Added a new program
- Changed office hours or locations
- Updated eligibility or contact info
- Discontinued a service

Please review and **submit updates to 211LakeCounty@icfs.org**.

Thank you for helping us keep Lake County connected to vital resources!

Need Training or Materials?

We can provide 211 training and promotional materials for your organization! To schedule a training session, contact us at 211LakeCounty@uwlakeco.org.

You can easily **order free printed materials**—like bilingual rack cards, wallet cards, posters, and table tents—through our online 211 toolkit. The toolkit also offers **downloadable resources**, including multilingual videos, flyers, graphics, and more.

Visit our **211 toolkit** to explore available materials and place your order. Thank you for helping us spread the word so that more people can find the support they need!

Get 211 Materials

Promote Your Event on the 211 Website

Nonprofits serving Lake County are invited to submit upcoming community events for promotion on the 211 website. Please email event details to 211LakeCounty@uwlakeco.org.

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How to Support 211

1. **Spread the Word:** Share this email and invite your network to [sign up for 211 updates](#).
2. **Donate:** Make an [online gift](#) to help connect more people to essential services.
3. **Stay Connected:** Follow us on social media and help amplify our message.



Best regards,

United Way of Lake County's 211 team

Welcome New Subscribers

A big welcome to our new subscribers this month!
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