Hello!

Welcome to the second edition of our 211 newsletter, where we share information on 211 services and benefits, funding updates and opportunities for you to become an advocate for 211.

**What is 211?**

211 is a free and confidential helpline that can be easily-accessed 24-hours per day, 365 days per year.

**211 Across America**

Overall coverage in the U.S. is 94.2%, but Illinois has less than 30% and Lake County has 0%. 
Essential Services of 211

- Stable Housing Assistance
- Legal - Consumer and Public Safety
- Employment Assistance
- Disaster Assistance
- Utility Assistance
- Food Assistance
- Healthcare/Insurance
- Veteran Services
- Addiction/Gambling Assistance
- Mental Illness or Special Needs Assistance
- Crisis/Emergency Counseling

How 211 Benefits Our Communities

Individuals reaching out to 211 are connected to highly-trained, multilingual specialists trained to resolve problems of all magnitudes.
211 has become a crucial resource for many local United Ways and communities across the United States. Click below to view United Way of Greater St. Louis’ video showcasing a variety of ways that 211 can help people throughout our communities.

So far, over $148,000 has been raised to support Lake County 211 thanks to our following partners:

- Astellas
- AT&T
- Benton Township
- BMO Harris Bank
- Comcast
- Lake County Workforce Development
- Libertyville Township
- MacLean-Fogg Component Solutions
- Trustmark Companies
- United Way of Lake County
- Vernon Township
- Warren Township
- Waukegan Township

A huge thank you to the following individuals who have also contributed to 211:

- Chuck and Teresa Bartels
- Judy and Larry Berliant
- Irene Hrusovsky
- Joe and Sherry Pray
- Mark and Sarah Schweitzer
- Karen and Andrew Warrington
- Mike Zafirovski
West Deerfield Township
Zion Township

Bringing 211 to Lake County starts with you! Working together, we can bring this vital service to our community and transform the way our residents access critical information and resources in time of need.

Here’s how you can help:

1. Share this email and encourage your network to opt-in to 211 communications.
2. Follow United Way of Lake County on social media to receive more timely 211 updates.

Best regards,

Deanna Olmem
Manager, Community Investments and Safe & Stable Families

P.S.
"The implementation of 211 will be essential in assisting the current effort by Lake County to further improve the human services already available in the county, as well as providing a new and more accurate database of the utilization of those services.

Working together, we can provide this vital service and ensure that all 703,000 of our county’s residents have access to critical information and resources regardless of the time of the day, the language they speak, or where they live.” – Steve Carlson, Lake County Board Member