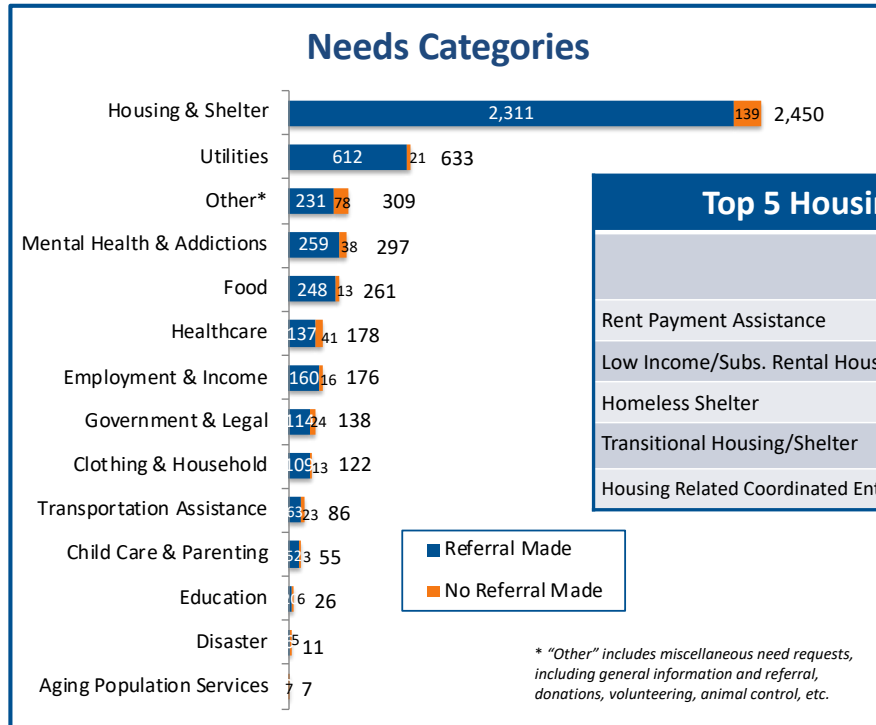




# United Way of Lake County Summary of 211 Quarterly Data July 1 – September 30, 2022



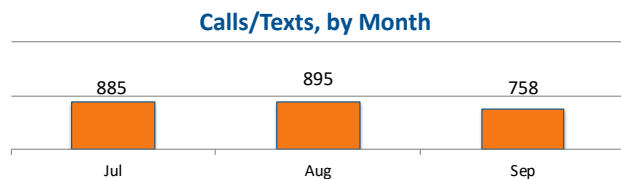
**7/1/2022-9/30/2022:  
2,538 Calls/Texts; with  
4,749 Need Requests**

### Top 5 Housing & Shelter Needs

	Referral Made	No Referral Made	Total
Rent Payment Assistance	1,346	18	1,364
Low Income/Subs. Rental Housing	270	3	273
Homeless Shelter	180	20	200
Transitional Housing/Shelter	98	3	101
Housing Related Coordinated Entry	54	14	68

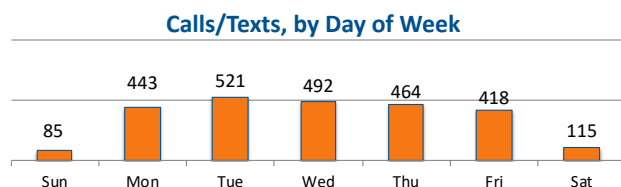
### Calls/Texts, by City

Waukegan	687
Zion	222
Round Lake	176
Gurnee	148
North Chicago	147
Highland Park	66
Mundelein	65
Grayslake	62
Antioch	60
Vernon Hills	60
Lake Villa	51
Fox Lake	36
Other Cities	364



### Type of Calls/Texts

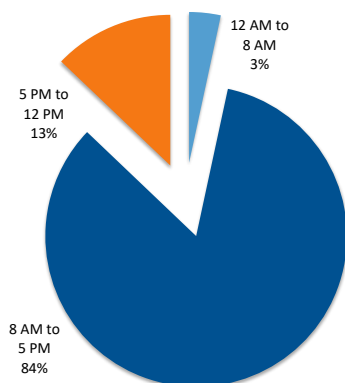
Phone	2,227
Text	239



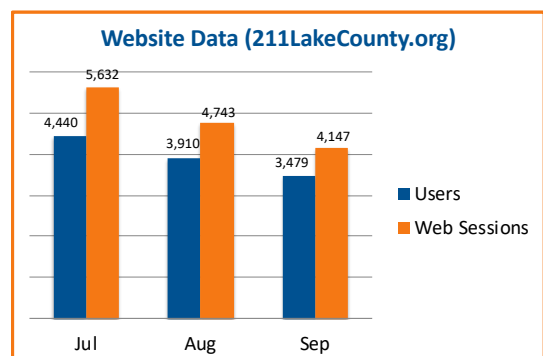
### Calls/Texts, by Age

Under 18	16
18-54	1,216
55+	437

Calls/Texts, by Weekday Time



23% of calls/texts came in outside of normal business hours (weekend; or 5 PM to 8 AM)



Note: Above detail excludes counts for missing or invalid data entries.