

United Way of Lake County Summary of 211 Quarterly Data



141

98

86

84

53

52

0

4

3

5

14

1

July 1 – September 30, 2023

Conta 2,70			Ne 3,4				ferra ,060	ls	
	Needs, k	by Cate	egory						
Housing & Shelter]			1,528 45%*					
Utilities	465	14%			Top 1() Individı	Jal Nee	ds	
Other/Miscellaneous	227 7%						Referral	No	
Food	224 7%						Made	Referral	٦
Employment & Income	189 6%			Rent Payment	Assistance	е	452	23	
Government & Legal	153 4%			Electric Service	e Payment	t Assistance	283	16	
Healthcare				Low Income/S	ubs. Renta	al Housing	232	9	
Clothing & Household	139 4%			Homeless Shel	ter		193	21	
-									

Food Pantries

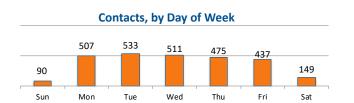
Gas Service Payment Assistance

Housing Related Coordinated Entry

Transitional Housing/Shelter

Rental Deposit Assistance

211 Lead Agencies





132 4%

120 4%

0.6%

0.4%

0.1%

Need Outcomes:

84% - Referral Made

16% - No Referral Made

1%

Transportation Assistance

Mental Health & Addictions

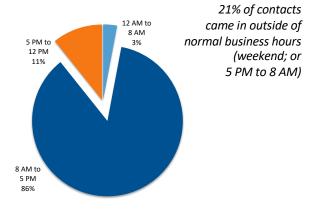
Child Care & Parenting

Education

Disaster

Aging Population Services

* As a percent of total needs.



Contacts, by	у Туре
Phone	91%
Text	9%

Contacts, by Age		
Under 18	0.4%	
18-54	73%	
55+	27%	

Contacts, by City			
Waukegan	847		
Zion	196		
North Chicago	165		
Round Lake Area	155		
Gurnee	150		
Grayslake	74		
Mundelein	69		
Antioch	57		
Vernon Hills	52		
Lake Villa	44		
Other Cities 49			

141

94

83

79

39

51

Website Data (211LakeCounty.org) July 1 – September 30, 2023

Users	Sessions		
16,580	20,745		

Note: Above detail excludes counts for missing or invalid data entries.