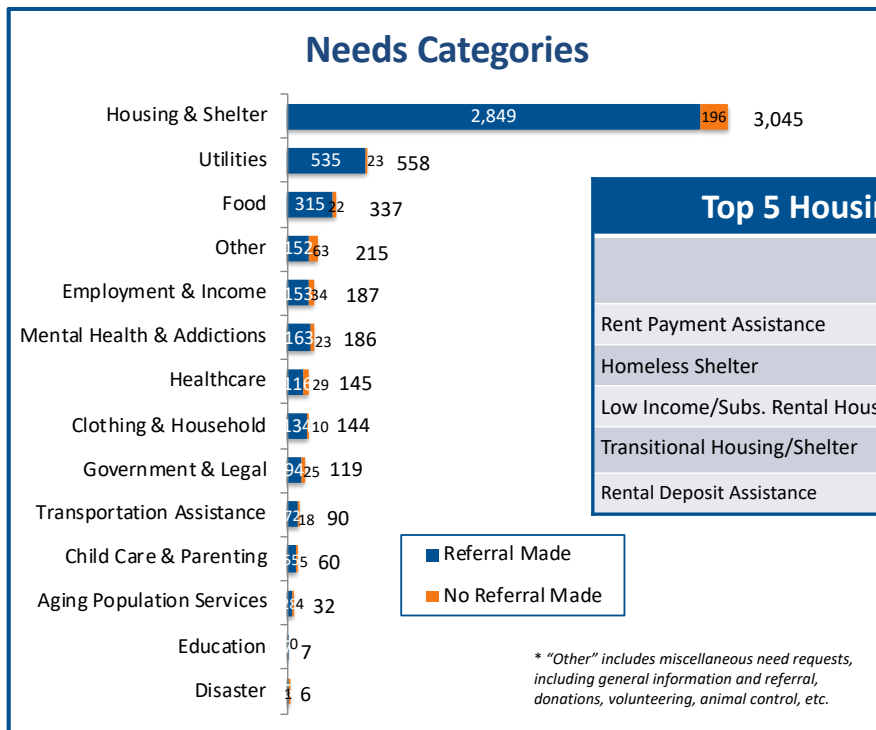




# United Way of Lake County Summary of 211 Quarterly Data October 1 – December 31, 2022



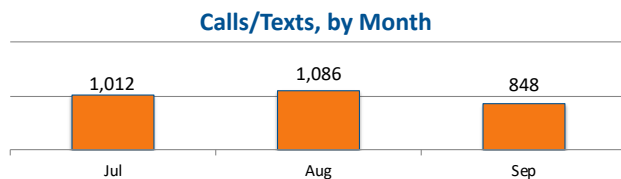
10/1/2022-12/31/2022:  
2,946 Calls/Texts; with  
5,131 Need Requests

### Top 5 Housing & Shelter Needs

	Referral Made	No Referral Made	Total
Rent Payment Assistance	1,891	53	1,944
Homeless Shelter	172	23	195
Low Income/Subs. Rental Housing	181	1	182
Transitional Housing/Shelter	156	3	159
Rental Deposit Assistance	78	9	87

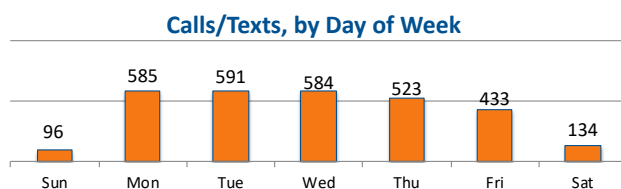
### Calls/Texts, by City

Waukegan	850
Zion	237
Gurnee	173
North Chicago	166
Round Lake	157
Antioch	83
Mundelein	79
Grayslake	68
Vernon Hills	66
Lake Villa	51
Fox Lake	50
Ingleside	48
Other Cities	414



### Type of Calls/Texts

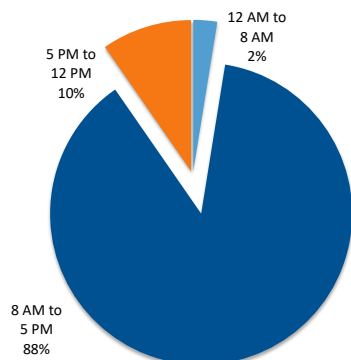
Phone	2,287
Text	476



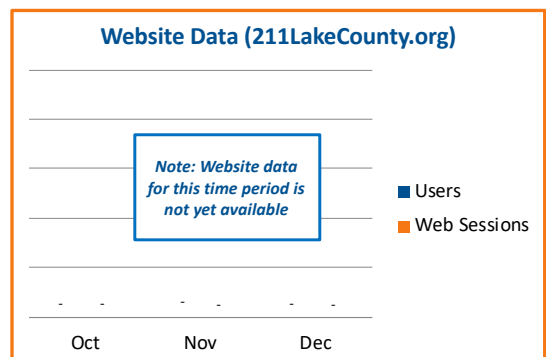
### Calls/Texts, by Age

Under 18	9
18-54	1,448
55+	464

### Calls/Texts, by Weekday Time



19% of calls/texts came in outside of normal business hours (weekend; or 5 PM to 8 AM)



Note: Above detail excludes counts for missing or invalid data entries.