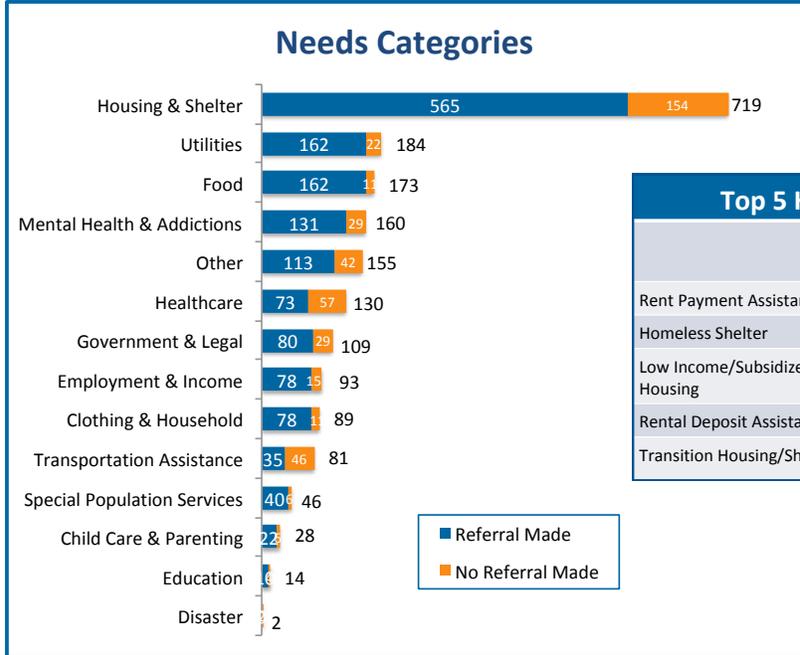




United Way of Lake County Summary of 211 Quarterly Data Q1 2020: January 1 - March 31, 2020



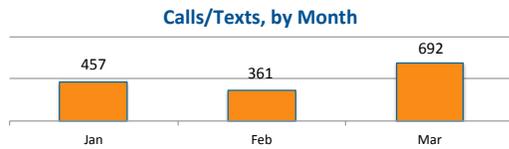
**1/1/2020-3/31/2020:
1,510 Calls/Texts; with
2,524 Need Requests**

Top 5 Housing & Shelter Needs

	Referral Made	No Referral Made	Total
Rent Payment Assistance	201	12	213
Homeless Shelter	67	11	78
Low Income/Subsidized Rental Housing	66	0	66
Rental Deposit Assistance	32	6	38
Transition Housing/Shelter	27	3	30

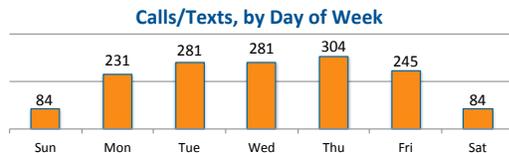
Calls/Texts, by City

Waukegan	516
Zion	125
Round Lake	114
Gurnee	71
North Chicago	70
Antioch	48
Mundelein	44
Grayslake	37
Lake Villa	37
Fox Lake	31
Wauconda	25
Libertyville	23
Other Cities	241



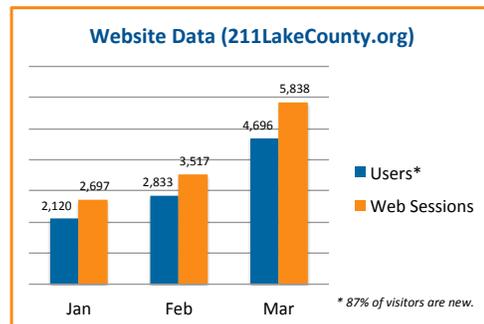
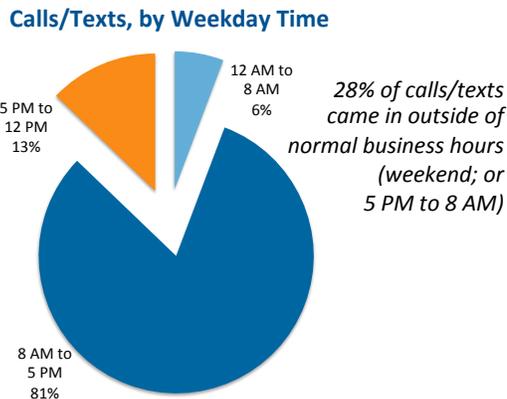
Type of Calls/Texts

Phone	1,127
Text	263



Calls/Texts, by Age

Under 18	25
18-54	739
55+	549



Note: Above detail excludes counts for missing or invalid data entries.