United Way of Lake County
Summary of 211 Quarterly Data
Q1 2020: January 1 - March 31, 2020

1/1/2020-3/31/2020: 1,510 Calls/Texts; with 2,524 Need Requests

Calls/Texts, by City
- Waukegan: 516
- Zion: 125
- Round Lake: 114
- Gurnee: 71
- North Chicago: 70
- Antioch: 48
- Mundelein: 44
- Grayslake: 37
- Lake Villa: 37
- Fox Lake: 31
- Wauconda: 25
- Libertyville: 23
- Other Cities: 241

Type of Calls/Texts
- Phone: 1,127
- Text: 263

Calls/Texts, by Age
- Under 18: 25
- 18-54: 739
- 55+: 549

Website Data (211LakeCounty.org)
- Users*: 4,638
- Web Sessions: 4,638

Note: Above detail excludes counts for missing or invalid data entries.