United Way of Lake County
Summary of 211 Quarterly Data
Q2 2020: April 1 – June 30, 2020

4/1/2020-6/30/2020: 1,311 Calls/Texts; with 2,111 Need Requests

32% of calls/texts came in outside of normal business hours (weekend; or 5 PM to 8 AM)

Note: Above detail excludes counts for missing or invalid data entries.