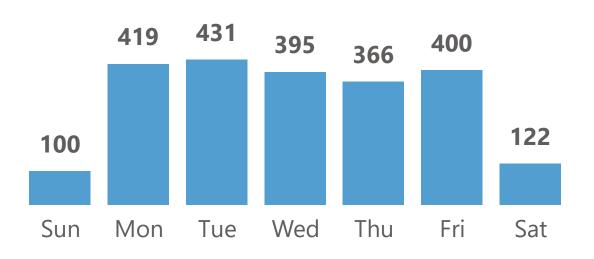
United Way of La 211 Quarterly Da Q2 FY 24/25 (10/	ata Summa	ry		2.1.1 onnected. Get Help.		ited Way Way of Lake County
Calls Year-over-year chan	2,233 and Texts <i>ge:</i> + 5%	Year	21,088 Web Sessions	Year-over-year	Tota	23,321 I Contacts +3%
Housing & Shelter	Needs	by Cate	egory 1,30	63		of all client received a
Utilities		348				ferral.
Food	221					
Other	207	(Top 10	Individual I	Veeds	
Employment & Income	193		Need Description		Needs	% Referred
Healthcare	190		·		- 204	050/
Mental Health & Addictions	190		Rent Payment Assistance	sistanco	394	85%
Government & Legal	144		Electric Service Payment Ass Homeless Shelter	sistance	214 179	85% 70%
Transportation Assistance	124		Low Income/Subsidized Rer	tal Housing	175	93%
			LOW INCOME/Subsidized Rei	itar nousing	175	
Clothing & Household	106		Transitional Housing/Shelte	r	134	85%
Clothing & Household Child Care & Parenting	106 36		Transitional Housing/Shelte	r	134 114	85% 93%
J	36		Transitional Housing/Shelte Food Pantries General Relief	r	134 114 76	85% 93% 76%

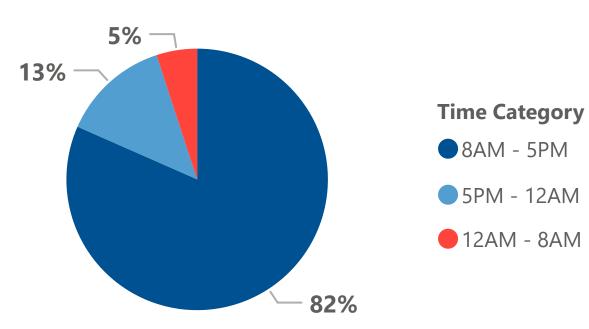
Disaster **3**

Contacts by Day of Week

Gas Service Payment Assistance	66	89%
Rental Deposit Assistance	57	7%



Contacts by Time (Weekdays)



Method Contacts
1,938
272

Contacts by Age Group		
Age Group	Contacts%	
<18	0.5%	
18-54	72%	
55+	27%	

Top 10 Cities				
City	Contacts			
Waukegan	648			
Zion	186			
Round Lake Area	180			
Gurnee	147			
North Chicago	83			
Vernon Hills	66			
Antioch	60			
Mundelein	51			
Grayslake	50			
Libertvville	47			

Note: Above detail excludes counts for missing or invalid data entries.